

# EngineLife® Customer Portal LOGIN UPDATE

Starting June 25, 2025, access to the EngineLife® Customer Portal will be available using your email address registered in your account.

This change reflects Safran's commitment to ensuring the **highest security standards.**



## How will the transition take place?

### **You are: customer or partner**

#### **You only use EngineLife® Customer Portal**

On June 25, you will receive an email from Safran containing an activation link that will allow you to set a new password. This link is for **single use only**, so it is important to complete the process in one go, without interruption.

#### **You use EngineLife® Customer Portal and one or more other portal(s) of Safran Group**

Simply use your email address and the password you already use for the Safran Group.

### **You are a Safran employee**

Simply enter your Safran email address to be automatically logged in.

You will then be able to access the EngineLife® Customer Portal by clicking on the **"Log in" button.**

## Need Help?

If you have any difficulty connecting, please contact user support via the "Contact us" form available on the EngineLife® Customer Portal login page.